

13a. Did you or your staff encounter problems that made it difficult to implement the care practices recommended in the CAPTA course?

- Yes
- No—Skip to 14
- Don't know—Skip to 14

13b. If yes, what problems did you and/or your staff encounter? (Check all that apply.)

- Problems with staff turnover
- Problems with staff absenteeism
- Direct care staff resisted adopting the new routines
- Administrative staff did not support adoption of the new routines
- The level of training provided in the course was too advanced; staff did not understand the instructions
- Residents resisted or expressed dislike for the new practice routines
- Other problems; please specify: _____

14a. Did your nursing home undergo a visit from surveyors at some point during the CAPTA course (Jan.-July, 2010)?

- Yes
- No—Skip to 15
- Don't know—Skip to 15

14b. If yes, in your opinion, did your nursing home's participation in the CAPTA course help or hurt you with the survey?

- Our participation helped our survey results
- Our participation hurt our survey results
- Our participation had no effect on our survey results
- Don't know; can't evaluate

Training Needs:

15. Are there other topics on which you and your staff would like additional training? Please check all that apply.

- Pressure sore prevention and management
- Falls prevention
- Pain assessment and management
- Unintentional weight loss prevention
- Delirium assessment and management
- Preventing hospitalizations
- End of life care
- Other; please specify: _____

16. Is there anything we didn't ask about that you would like to share with us or that you think we should know?

Please tell a little about yourself:

17. What is your position?

- Director of Nursing or Assistant Director of Nursing
- Other nursing staff member; please specify your title: _____
- Certified nurse aide
- Medical director
- Facility administrator
- Other staff member; please specify: _____

18. What is the name of your nursing home? _____

Thank you for your feedback. We sincerely appreciate your time.