

Center for Quality Aging

Eat, Drink & Be Merry: Enhancing Meals & Snacks – Course 6

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Please mute your phones: *6





Objectives

 To provide a brief overview of key points from previous sessions

 To provide an opportunity for additional questions and/or discussion



ADA - Nutrition Care Plan

4 Key Steps:

- 1) Assessment (Session #1: *Meal Observations*)
- 2) Identification of the Problem (e.g., low intake)
- 3) Nutrition Intervention (Sessions 2&3: *Evaluations*)
- 4) Monitoring & Evaluation (Session 5: CQI)

Once you have identified those with poor intake and responsive to mealtime assistance or snacks, then make sure they get it - CQI

Most Important Step - CQI

If you do nothing else...

Conduct observations during meals at least once/week using a standardized tool (CQI for Meals Observational form)

Why?

Observations hold the key to everything else and give you a wealth of information otherwise not available



Any assumptions you have about how current work processes are being implemented can be dispelled or confirmed through observations –

Examples extend beyond actual feeding assistance to -

Cell phone use during work hours

Tray delivery/pick up times

Snacks being delivered to the unit(s)

Staffing issues (shortage, breaks)



Other Important Points

- Meal and Snack Evaluations can be done in any order or just one of these approaches can be attempted
- Focus on days/meals/snack periods most feasible for staff to implement in daily care practice
- Examine staffing resources and strategies to improve number of staff available to help
- Focus on logistics of making small improvements happen



Other Important Points

- GOAL: Be PRO-ACTIVE about identifying low intake PRIOR to weight loss occurring
- Hold brief (10-15 minute) weekly feedback sessions with direct care staff related to weekly QI observations
- Essential to include Dietary in the improvement process (e.g., availability of alternatives, variety of snack options, review of diet orders, supplements)



Learning Resources

- Project web-site: <u>http://www.cas.muohio.edu/bridgeproject/meals.htm</u>
- Vanderbilt Center for Quality Aging web-site www.VanderbiltCQA.org and published studies
- Contact Us!

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Course Evaluation and CEs

All participants should complete a post-training quiz and a course evaluation

- -- Post-training quiz online or download and fax to (513) 529-1476.
- -- Will mail course evaluations to project liaison. Can also download and send or fax to Annie Rahman.

Project liaisons should complete the Supervisor's Report.

-- Will email the report form directly to project liaisons.

Submit Resident Data Forms to earn CEs for field assignments.

Questions & Answers

To un-mute phones: #6

Thank you, thank you, thank you for your participation. Feel free to contact us at any time. Please keep in touch.